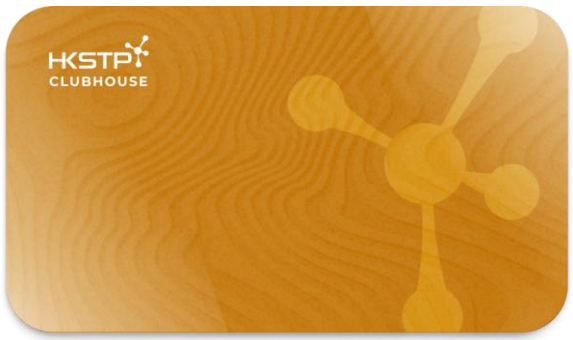
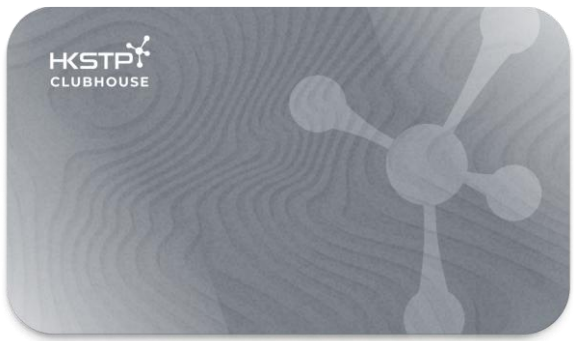
科學園會所會員申請 (常見問題)

Science Park Clubhouse Membership Application (FAQ)



GOLD 金級 會員 Members



SILVER 銀級 會員 Members

會籍有效期	**12個月**	**3個月**
Membership Validity	**12 months**	**3 months**

1. 科學園會所會籍選項及會費是?

會籍計劃設有金級會員和銀級會員

金級會員會費是$120 (12個月會籍)

銀級會員會費是$60 (3個月會籍)

2. 成為科學園會所會員有什麼權益？

會員可到訪會所享用會所設施及參與活動並享有獨家活動及禮遇。

每名申請人可享以下迎新禮遇一次:

1. 金級會員: 可享有$100電子優惠券及$20餐飲優惠券#

2. 銀級會員: 可享有$20電子優惠券及$20餐飲優惠券#

#電子優惠券適用於所有會所設施及活動，而餐飲優惠券可用於科學園指定餐廳

1. What are Clubhouse membership options & membership fees?

There are Gold and Silver, 2 types of Clubhouse membership

Gold membership: $120 (12 months membership);

Silver membership: $60 (3 months membership)

2. What are the benefits of becoming a Science Park Clubhouse member?

By becoming a Clubhouse member, you will unlock access to a diverse range of captivating events tailored to cater to your unique interests, with exclusive privileges and services offered.

Each applicant can enjoy the following welcome offers once:

1. Gold Members: Receive $100 electronic coupon and a $20 dining voucher.#

2. Silver Members: Receive $20 electronic coupon and a $20 dining voucher.#

#Electronic coupons can be spent for all Clubhouse offerings. Dining coupon is only valid at the participating restaurants in their respective Science Park branch.

3. 如何成為科學園會所會員？

科學園會所會籍只限於科學園夥伴公司員工或受邀人士。會籍申請必須透過科技園公司手機應用程式提交，並上載有效的科學園智能卡或相關證明文件以作核實。

待會所審批並繳交會籍費用後，您的會籍才會被視為有效。

4. 何為有效的科學園智能卡或相關證明文件 ？

有效的智能卡上須有用戶的照片、姓名、公司名稱及智能卡編號 。

相關證明文件指任何可證明現為科學園園區公司員工的官方文件。

可接受的示例包括 (但不限於): 公司員工證、有效的職位證明信或官方商務名片。

5. 沒有會所會籍可以用會所設施或參與會所活動嗎?

必須持有有效會所會籍方能享用會所設施及參與活動。

3. How can I become a member of the Science Park Clubhouse?

Clubhouse membership is exclusively reserved for staff of Science Park Partner Companies or Invited Partners. Applicants must submit their requests via the HKSTP App, accompanied either by a valid Science Park Smart Card or relevant credential proof for verifications.

After Clubhouse has approved and you have settled the membership fee, your membership will be considered valid.

4. How to define a valid Science Park Smart Card or Relevant Credential Proof?

A valid Smart Card includes user's photo, name, company name and Smart Card number.

Relevant Credential Proof refers to any official document confirming current employment with a Science Park company. Acceptable examples includes but not limited to company staff ID, valid employment verification letter, or an official business card.

5. Without a Clubhouse membership, can I reserve Clubhouse facilities and join Clubhouse activities?

A valid Clubhouse membership is required.

6. 成為會員後，我的會籍有效期為多久？

金級會員會藉有效期為12個月，銀級會員會藉有效期為3個月，而會籍將根據會員完成會費付款當天起生效。

7. 可否隨時更改我的會員計劃？

一旦繳交會費後，直至會籍到期前均不能更改會員計劃。會員只可於續期時重新選擇會籍計劃。

8. 會籍可否轉讓？

會籍不能轉讓。

9. 若成為會員後發現不適合，可否退回會費？

會籍一經確定均不設退款。

10. 何時會收到繳費通知？

如申請表上填寫的資料正確，於遞交申請後的3個工作天內會收到手機應用程式及透過註冊電郵通知。

6. What is Clubhouse membership's validity after becoming a member?

Membership validity is 12 months and 3 months for Gold and Silver members respectively from the day membership fee is settled.

7. Can I change my membership plan?

After the membership fee is settled, members cannot change their plan. Members can only select a new plan when renewing their membership.

8. Is membership transferable?

Membership cannot be transferred.

9. Can my membership fee be refunded if I decide to cancel my membership?

No refunds are provided after the membership fee has been paid.

10. When will I receive payment notification?

If all submitted information is accurate, you will receive payment notification in 3 working days via HKSTP App and by the registered email.

11. 會籍會自動續期嗎？

會籍不會自動續期，會籍到期前一個月會收到手機應用程式及註冊電郵提示訊息，提醒會員於到期前進行續會步驟。會員需選擇會籍計劃並繳付會費，原有會籍到期後，新會籍便會生效。

12. 成為會員後需要持會員卡進入會所嗎？

會所不設實體會員卡，有需要時可出示科技園公司手機應用程式中的電子會員卡。

13. 如遇到有關會所會籍的問題，我可以聯絡誰？

請致電 2639 8733或電郵至 clubhouse@hksciencepark.org 與會所職員聯絡。

11. Will membership be extended automatically?

Membership will not be extended automatically. One month before a membership is set to expire, members will receive a renewal notification via the HKSTP App and by the registered email. Members can then select an appropriate plan and settle the membership fee. This will commence a new membership cycle.

12. Do I need a membership card to get access to Clubhouse?

There is no physical membership card. If needed, you can present the electronic membership card available in the HKSTP App.

13. Who can I contact if I have enquiries about Clubhouse membership?

Please contact our Clubhouse team by 2639 8733 or email to clubhouse@hksciencepark.org.

請參閱「科學園會所會員註冊指南」以了解更多有關會員申請步驟

Please refer to the "Science Park Clubhouse Membership Registration Guide" to learn more about the membership registration steps

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